



What to Expect in Our Health Agreement

Welcome to the Owen-a-Doodle family! We know that bringing home a new puppy is such an exciting milestone, and we want you to feel completely confident and supported every step of the way. This document outlines the key details from our Health Agreement that you'll be signing when you pick up your sweet pup. Our goal is to provide you with transparency, peace of mind, and clarity about your rights, responsibilities, and our lifelong commitment to you and your furry family member. We've created this comprehensive health guarantee because we genuinely care about the well-being of every puppy we bring into the world, and we want to ensure they thrive in their forever homes. Please take a moment to review these important details, and don't hesitate to reach out if you have any questions, we're always here to help!

Health Guarantee Coverage: Lifetime Genetic Health

As a GANA Gold Level breeder, we provide a Lifetime Genetic Health Guarantee that covers specific genetic conditions outlined by the Goldendoodle Association of North America requirements. While GANA requires breeders to warranty genetic defects until at least 2 years of age, we go beyond this standard by offering lifetime coverage. Owen-a-Doodle retains discretion to cover additional genetic conditions on a case-by-case basis. This warranty excludes environmental or non-genetic illnesses such as infections, improper bites, stress-related illness, hernias, hypoglycemia, parasites (including Giardia or Coccidiosis), cancer, and endocrine disorders.

Requirements for Activating the Health Guarantee

To activate and maintain the health guarantee, the following steps are required:

- **Initial Veterinary Exam**
 - You must take the puppy to a licensed veterinarian for a general health examination within **3 business days of take-home**.
 - Proof of the examination, recorded by the veterinarian, must be provided for any health-related claims.
 - Failure to complete this exam voids the health guarantee.
- **Trupanion Insurance Activation**
 - Activate the 30-day free Trupanion health insurance policy before the take-home day.
 - Instructions for activation will be sent via email.
 - Failure to activate the insurance also voids the health guarantee.
 - Coverage beyond the 30-day free trial is recommended, but not required.
- **Compliance with Spay/Neuter Requirements**
 - Even if you do not activate the health guarantee, all puppies must comply with spay/neuter terms (see spay/neuter section below).

Microchip Registration

Puppies come with a microchip implanted by the Breeder. You are responsible for registering the microchip before the take-home day using instructions provided.





Refunds and Rehoming

- **Lifetime Rehoming Guarantee**

- If you cannot care for the dog at any point, you must return it to the Breeder. The dog cannot be sold, surrendered, or rehomed without Breeder involvement.

- **7-Day Refund Guarantee**

- If returned within 7 days (for reasons other than accident or injury), you will receive a refund of the purchase price minus \$500 for veterinary re-examination.

- **Refunds After 7 Days**

- Refunds after the 7-day window are not guaranteed but may be issued based on rehoming fees minus \$500.

Spay/Neuter Requirements

The spay/neuter requirements are mandatory for all companion pets and are separate from the health guarantee activation. These requirements must be met to maintain compliance with the agreement:

- **Males:**

- Neutering must occur between **12 and 14 months of age**.
- Proof of procedure is required by the time the dog reaches 15 months.

- **Females:**

- Spaying must occur after the **first heat cycle**, no earlier than **12 months of age**.
- If the first heat cycle has not occurred by 12 months, notify the Breeder in writing.
- Spaying must be completed within **1 month of the first heat** or by **2.5 years**, whichever comes first. Proof of procedure is required by **2 years and 7 months**.

- **Proof of Procedure:**

- Submit a Certificate of Spay/Neuter or signed veterinary documentation, including the procedure date.
- Non-compliance may result in financial penalties between \$25,000 and \$75,000, payable within 90 days, and void all guarantees.

- **Breeding Prohibition:**

- Puppies are sold as companion pets without breeding rights. Any accidental or intentional breeding voids all guarantees and may result in legal penalties of **\$25,000-\$75,000**. Any exceptions or adjustments must be approved by Owen-a-Doodle in writing through a separate contract.

Remedies for Genetic Health Issues

If a covered genetic defect is diagnosed, you may choose one of the following remedies:

- **Replacement Puppy**

- From the next available litter of equal or lesser value (waiting period: 6-18 months). Additional shipping costs apply.

- **Treatment Reimbursement**

- Coverage of treatment costs up to 50% of the original purchase price for treatment received within 90 days. This option allows you to keep your puppy while receiving financial support.





Exclusions from Coverage

Certain circumstances void or exclude the health guarantee:

- **Failure to Complete Activation Requirements:** Missing the initial veterinary exam or failing to activate Trupanion insurance.
- **Environmental Factors:** Illnesses caused by trauma, improper diet, chemical exposure, or preventable conditions.
- **Vaccination or Medication Side Effects:** Administering certain vaccines (e.g., Lyme, Leptospirosis) or flea treatments may void the guarantee.
- **Undetermined Diagnosis:** If a necropsy or health issue cannot conclusively identify a genetic cause, the guarantee is void.

Dispute Resolution and Legal Terms

- Disputes will first go through direct negotiation.
- If unresolved within 30 days, mandatory mediation with a neutral third party is required.
- The party filing the complaint covers mediation expenses, while each party covers their own legal fees.
- Legal action may follow if mediation does not resolve the issue.
- The agreement is governed by Washington State law.
- Legal proceedings must be conducted in Washington State courts.

A Shared Understanding

This agreement outlines the requirements for activating and maintaining the health guarantee while ensuring the safety and well-being of your puppy. The agreement's contents are proprietary and confidential, and both parties commit to maintaining strict confidentiality.

If you have any questions or concerns about these terms, we are happy to discuss them in detail to ensure clarity before signing.

